

Buckfield 2022 Broadband Survey

Buckfield's Broadband Task Force, together with the Maine Broadband Coalition, is beginning the process of improving access to high speed internet service throughout Buckfield. The first step is to assess the needs in all parts of town. Please take this survey to help us collect the initial information that will help us move forward.

1. I am filling out this survey for the following Buckfield address:

Residential Commercial Combination/Other

2. Does this address currently have Internet service? Yes No (skip to Part c of this question)

a. If 'Yes', what internet service provider currently services this address? (If you aren't sure, check your bill. The company sending your bill is your service provider.)

Internet Service Provider:			
	FirstLight (formerly Oxford Networks)		HughesNet Satellite
	Spectrum (formerly Time Warner)		Cellular Hot Spot (tethering)
	FairPoint Communications (Consolidated Communications.)		Other: _____
	Great Works Internet (GWI)		I don't know

b. What type of Internet do you currently have at this address?

Type of Internet Service (Check one):			
	Cable Modem/Broadband		Satellite
	DSL		Fiber
	Mobile/Wireless		I don't know

c. If 'No', why is internet service not available at this address?

Reason Internet Service is Not Used at This Address (Check all that apply):			
	Internet service is too expensive/not worth the cost.		No need for internet service at this address.
	I use internet access at the Library or School . (circle)		Internet service is not available at this address.
	I use cellular data to access the internet.		Comments:
	Internet service was too Slow or Unreliable .		

3. How many people use/would regularly use fast internet access at this address? _____

4. How many devices DO you or WOULD you use to access the internet at this address? (Please include all computers/laptops, tablets, cell phones, TVs, Wi-Fi printers, gaming systems, etc., that may be connected to the internet.) _____

5. Which of the following activities DO you or WOULD you use internet service for at this address (check all that apply)?

- | | | |
|---|--|---|
| <input type="checkbox"/> Telework - Self-employed | <input type="checkbox"/> Education | <input type="checkbox"/> Personal/General |
| <input type="checkbox"/> Telework - Remote access to employer | <input type="checkbox"/> Telehealth appointments | <input type="checkbox"/> Other _____ |

6. At this address, how important is it faster/more reliable internet service be? **(Circle one.)**

Very important

Important

Somewhat important

Not important

7. What is the most you would be willing to pay on a monthly basis for reliable, high-speed Internet access?

I would not pay for internet access

Up to \$25

\$26-\$50

\$51-\$100

\$101-\$150

More than \$150

8. The Broadband Task Force is beginning our process of improving access to high-speed Internet throughout Buckfield. Is it okay for a representative of the Buckfield Task Force to contact you with follow-up questions?

Yes. (Please complete information below.)

Contact name:	Contact Phone:
Email address:	

No, please do not contact me.

Finally, we would greatly appreciate the speed of any internet service at your address. This can be done by accessing any number of speed tests. Two links follow for your use. You just need to visit a web page, click to start and fill in your results below.

SPEED TEST LINKS: <https://www.mainebroadbandcoalition.org/speedtesting-link>

The above link will enable us to add your Internet speed to the Maine Broadband Coalition's interactive map. It requires you to add at least a partial street address. If you are uncomfortable attaching your address to your speed test results, please either use a partial address or use the backup speed test below, which will not require any additional information.

If you prefer a different web site – this one is another option: <https://www.speedtest.net/>

SPEED TEST RESULTS:

Download _____ Mbps

Upload _____ Mbps

How to return your completed survey:

- Use the enclosed envelope to mail your completed survey back to the town. (Postage required.)
- Drop your survey off at the Town Office.
- Complete the survey directly on the town's website at www.buckfield.maine.gov
- Drop it off at Zadoc Long Free Library (either when it's open or in the drop box).
- Scan and email to BuckfieldBroadband@gmail.com

Questions?

Contact email BuckfieldBroadband@gmail.com or call the library at 207-336-2171

THANK YOU!

(This survey was paid for by a grant from the ConnectMaine Authority.)